

The Healthy Lunch Box

Premier Catering for Children

The Healthy Lunch Box (www.thehealthylunchbox.com) is pleased to send you information about our lunch service for **The Honor Roll School** during the 2014-15 school year.

The Healthy Lunch Box has been in business serving schools since 1996, and we currently provide about 4,000 meals per day during the school year. Here are some highlights:

Lunch prices are:

- **\$4.50 for Kindergarten/First Grade**
- **\$5.00 for 2nd-5th Grade**
- **\$5.75 for Middle School, 6-8th grade**
- **One beverage is included with a child's meal.**
- **Extra beverages are available for 75 cents or \$1.25 if ordering organic milk.**
- ❖ *The Healthy Lunch Box* is owned by caring moms who understand the importance of balancing nutrition with a child's way of eating. At *The Healthy Lunch Box*, your child's food is handmade from scratch, daily, *with love!*
- ❖ A hot entrée, a vegetarian entrée (new), and several other alternative deli/grill meals are available for school-age children during the school year.
- ❖ *The Healthy Lunch Box* recipes are nut free as in we do not include nuts in our recipes. If you have further questions about "food processed in plants that utilize nuts in their production", please contact Theresa Barajas at *The Healthy Lunch Box* as this may be a concern for some parents.
- ❖ Fresh/Frozen vegetables are offered (NO canned vegetables or fruits). All fresh vegetables are hand washed & cut - no bagged salads.
- ❖ Meat/poultry/seafood hand cut – NO preformed nuggets or strips.
- ❖ Hot dogs, when offered, will be all turkey/no filler. Pasta/Breads/Rice are generally 50% brown/wheat (unless wheat product is out of stock or unavailable). Sweets are prepared by hand with minimal sugar (no artificial sweeteners), and wheat flour. NO preservatives in our sweets!
- ❖ Menus are passed out to students 2 weeks prior to each calendar month. Parents should place order/pay for orders online at:

HOW TO ORDER (Kindergarten – Middle School & Faculty):

Set up user ID/password at <http://healthylunchbox.h1.hotlunchonline.net/>

The School Code for The Honor Roll School Kindergarten through Grade 8 and all faculty will be **7888**. At this time you will only be able to enter your child's grade. Please edit your account once you have your homeroom teacher's name.

If you have a balance from your child's lunch account from last year, those funds will be transferred to your tuition account to be used towards your October tuition. NO FUNDS WILL BE TRANSFERRED TO THE HEALTHY LUNCH BOX.

- ❖ Once an order is placed, parents are able to go in and easily make changes to your menu selections or cancel lunches **up until midnight the evening before.**
- ❖ **Any meal not preordered by midnight the night before costs \$1.00 extra as it requires special handling.**
- ❖ We have a very secure website. However, if parents are uncomfortable placing an order online, you can call us and we will process your order for the month over the telephone at no extra charge.
- ❖ Convenience fee of 30 cents per total order added to any order totaling less than \$30.00.

The Healthy Lunch Box Frequently Asked Questions:

To Cancel a Lunch: To receive a credit toward future meal, you must cancel your meal online by midnight the preceding night. You can cancel it directly through our online order system. Same day meal credits are not allowed as the meal is already in production.

Credits: You may cancel a future order online and save the credit to use on future purchases.

Emergency Lunch: If your child forgot their lunch and you realize it, please call us and place an emergency lunch order over the telephone (\$1 charge for orders received after midnight the night before). We can also provide emergency lunches for a few students each day, because we understand emergencies truly arise. Your student must fill out a slip on the service line and we will bill the parent. These emergency meals cost \$1.00 extra for special handling. If you have an account with The Healthy Lunch Box, we will place this charge on your order to be paid with your next order. If you do not have an account, we will send you an emergency meal invoice. If a child has 2 unpaid emergency meal invoices, no more emergency meals will be allowed until payment is received.

Emergency Meals: Emergency meals may be offered for \$1.00 extra charge on the day of service. Emergency Meal Charges will be added to your next order.

No Credit Card: If you prefer to pay by check/money order, you can mail in an order and menu selections to us at The Healthy Lunch Box, 614 W. Greens Rd., Houston, TX 77067. It is imperative to include your SCHOOL NAME, STUDENT NAME AND GRADE, and your contact telephone number on the check.

Emergency School Closing: If your school notifies The Healthy Lunch Box of an emergency closing before the school day begins, we will automatically credit your account.

If you need assistance with your online ordering system, please do not hesitate to contact us. You may reach us at 281-444-8444 or by email at info@thehealthylunchbox.com. In the event of a food emergency, please text our Operations Manager, Tobie Briner at 832 372 8300. If you leave a text message, be sure to include your school name/student name/grade, lunch needed/date of lunch. Always leave a call back number!

Thank you for your interest and your trust! We are very excited to be a part of your child's daily routine!!